



Practitioner's Docket No. 00-1718.03/US/2

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Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: Terry S. Ryan

Application No.: 10/056,411

Filed: 01/25/02

For: *System and Method for Supporting  
Multiple Call Centers*

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Group/Art Unit: 2643

Examiner:

BOX NON-FEE AMENDMENT

Assistant Commissioner for Patents

Washington, D.C. 20231

CERTIFICATE OF MAILING/TRANSMISSION (37 C.F.R. 1.8(a))

I hereby certify that, on the date shown below, this correspondence is being:

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Date:

3/11/2002

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Signature

Anita S. Damian

Anita S. Damian

(type or print name of person certifying)

Applicant, by and through his attorney, hereby submits the following documents:

1. Notice To File Corrected Application Papers
2. Substitute Drawings in compliance with 37 CFR 1.84 (4 pages)
3. Abstract of application
4. Return Receipt Postcard

Respectfully submitted,

Anita S. Damian

Anita S. Damian

Registration No. 46,056

10056411.031902

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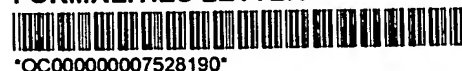
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/056,411	01/25/2002	Terry S. Ryan	00-1718.03

CONFIRMATION NO. 2556

021491  
LANIER FORD SHAVER & PAYNE  
P O BOX 2087  
HUNTSVILLE, AL 35804

## FORMALITIES LETTER



Date Mailed: 02/25/2002

## NOTICE TO FILE CORRECTED APPLICATION PAPERS

*Filing Date Granted*

This application has been accorded an Application Number and Filing Date. The application, however, is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given **TWO MONTHS** from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a)

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. ( 5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);
- An abstract was not provided for this application. An abstract of the technical disclosure is required under 37 CFR 1.72(b).

*A copy of this notice **MUST** be returned with the reply.*

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PART 2 - COPY TO BE RETURNED WITH RESPONSE

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